Guidelines for Assisting Students in CRISIS/DISTRESS

Warning Signs

- Serious stated intent to harm self or others
- Undue aggressive or threatening behavior toward self or others
- Drug use or impairment from drugs/alcohol
- Neglect of academic work/personal appearance
- Signs and symptoms of physical abuse (bruising, weight loss, lacerations, etc.)
- Expressions of distress, either verbally or in writing (emotional lability; crying, anger outbursts, inappropriate laughter)
- Abrupt changes in personality
- Unusual sadness and discouragement
- Unwillingness or inability to communicate
- Confusion or inability to concentrate
- Restlessness, disorganized behavior
- Isolated socially
- Displays impulsive behavior (bullies, threats, abusive language)
- A pronounced and sudden change in attendance patterns, tardiness and increased absences

What You Can Do

Immediate Threat

If you believe that someone may pose an immediate threat to him/herself or others or is gravely disabled, immediately call Campus Safety at ext. 27777 from a campus phone or 1-714- 992-7777 from a cell phone or *81 from a campus pay phone.

> Faculty/Staff Campus Safety Area Dean/Manager **Health Services**

NO Immediate Threat

You can assist him/her in accessing help by referring them to the Student Health Center's Psychologist(s) at 1-714-992-7093. If possible and appropriate, escort the student to the contacted office. See below for hours of operation and other resource numbers that can be given to the student.

> Faculty/Staff Area Dean/Manager **Health Services**

Additional Referrals

Suicide Hotline: (877) 727-4747

National Suicide Hotline:

(800)SUICIDE, (800) 273-TALK http://suicidehotlines.com

www.suicidepreventionlifeline.org

CAT (Centralized Assessment Team):

(866) 830-6011

Emergency psychiatric evaluation 24 hours/7 days a week

California Youth Crisis Hotline:

(800) 843-5200

24 hours/7 days a week www.youthcrisisline.org

Domestic Violence Hotline:

(800) 799-7233 or (800) 787-3224 (TTY)

GLBT (Gay Lesbian, Bisexual, Transgender):

(888) 843-4564

www.glnh.org

Rape Crisis Hotline:

(800) 656-4673

www.rainn.org

National Child Abuse Hotline:

(800) 422-4453 - 24 hours/ 7 days a week www.childhelp.org/hotline

Women's Transitional Living Center:

(714) 992-1931- 24 hour hotline

www.wtlc.org

Elder/Dependent Adult Abuse Hotline:

(800) 451-5155 - 24 hour hotline Seniors and disabled adults only.

Social Services Referrals:

Call 211

www.211.org

Campus Contact Information

Campus Safety, ext. 27080 or 1-714- 992-7080, then press "0"

Emergency, ext. 27777 or 1-714-992-7777

Student Health Center, ext. 27093 or

1-714-992-7093

Monday – Thursday 8:00 am to 7:00 pm

Friday -8:00 am to 5:00 pm

Further referrals can be found on the Health Center web site at http://healthservices.fullcoll.edu